



**Department
of State**

**2019 ANNUAL REPORT:
Community Services Block Grant Program**

PURSUANT TO SECTION 159-N OF THE EXECUTIVE LAW

**FOR SUBMISSION TO:
THE GOVERNOR AND THE LEGISLATURE**

April 17, 2020

**Andrew M. Cuomo
Governor**

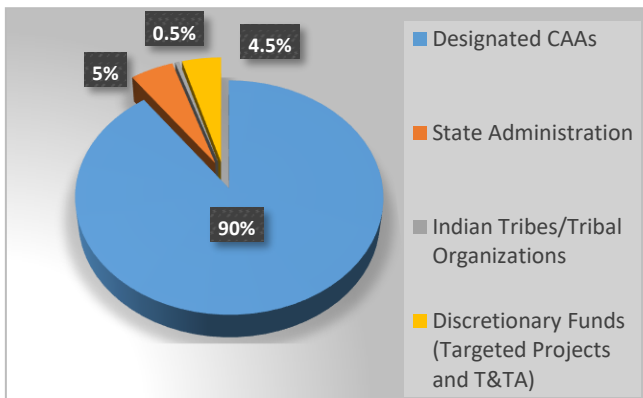
**Rossana Rosado
Secretary of State**

INTRODUCTION

In compliance with § 159-n of the Executive Law, the New York State Department of State (DOS) respectfully submits this annual report regarding the Community Services Block Grant (CSBG) program. As the CSBG administering agency for New York State, DOS, by and through its Division of Community Services (DCS) establishes goals and objectives to guide program evaluation, monitoring, and oversight. This report summarizes the accomplishments of the CSBG network, and the actions taken to regulate the network of efforts of CSBG providers throughout Federal Fiscal Year (FFY) 2019, which commenced on October 1, 2018 and concluded on September 30, 2019.

DISTRIBUTION OF CSBG FUNDING

The Federal CSBG Act requires New York State to distribute at least 90% (\$55,864,156) of its annual \$62,071,243 federal allocation of CSBG funding directly to designated Community Action Agencies (“CAAs”) in specific proportionate share amounts (see 42 USC § 9907). Five percent (\$3,103,524) of New York’s Federal CSBG allocation may be used for the State’s administration of the program.



Of the remaining funds from the FFY 2019 CSBG allocation, 4.5% (\$2,788,188) was used to support innovative initiatives in workforce development, provide vital services for low income new Americans, establish pilot projects to reunify citizens re-entering the community from incarceration, and deliver important trainings and technical assistance throughout the CAA network. Finally, one-half of one percent (\$315,375) of New York’s annual CSBG funding was provided to three Indian tribes and Indian tribal organizations, as required by New York State Executive Law § 159-i.

THE CSBG NETWORK: PROGRAM AND FISCAL OVERSIGHT

Routine monitoring of all CSBG-funded entities is conducted by DOS staff. Table 1 provides a snapshot of the monitoring activities conducted by DOS in association with quarterly on-site visits to CAAs and other CSBG-funded grantees during FFY 2019. These activities include attendance at board meetings, review of board related documents, program and fiscal monitoring, and assistance in the development of work plans and required reports.

Table 1. Oversight Activities	FFY 2019
On-site visits, board reviews, program and fiscal assessments, contract assistance, and annual desk review for compliance with organizational standards.	452
Training and technical assistance including compliance with national standards which encompass planning, governance, human resource, fiscal management, data management, and service delivery.	113 (All 48 grantees and 3 Indian Tribes received assistance multiple times)
Triennial reviews conducted (via <i>Triennial Review and Assessment for Compliance with Standards (TRACS)</i>)	17

DOS offers all CSBG-funded entities opportunities for training and technical assistance. Technical assistance needs are often identified during the contracting process, monitoring reviews, or during a triennial assessment. In addition to the training and technical assistance provided directly by DOS staff, grantees are also offered training and technical assistance through the State's contract with the New York State Community Action Association (NYSCAA). A major focus for technical assistance in FFY 2019 continued to be compliance with national standards instituted by the U.S. Department of Health and Human Services (HHS) in FFY 2016 and preparation for changes in reporting and data collection requirements that took effect in FFY 2018.

Federal law requires New York State to conduct one full on-site review of each designated CAA at least once every three years (see 42 USC § 9914). For this purpose, DCS developed the Triennial Review and Assessment for Compliance with Standards (TRACS) tool. Based in part on the Federal organizational standards, this triennial review process focuses on the areas of planning, community partnerships and involvement, governance and organizational leadership, personnel administration, fiscal and internal controls, as well as data collection and reporting. Included within the review are written recommendations intended to promote feedback and continuous quality improvement. All DCS recommendations made during the TRACS are ultimately consolidated into a Continuous Improvement Plan (CIP) developed by DCS and the subject CAA.

REPORTING PERFORMANCE OUTCOMES

The community action network continues to work diligently to improve the lives of our State's most vulnerable residents. Through a network of 48 designated CAAs, and 3 tribal organizations a range of services is provided to meet the needs of low-income New Yorkers in all of New York's 62 counties.

Starting in FFY 2018, DOS began reporting CSBG performance data via the Annual Report. The Annual Report is a relatively new data reporting system, administered by the National Association for State Community Services Programs (NASCS) and supported by the HHS Office of Community Services (OCS). As compared to prior reporting years, there is now a greater emphasis placed on reporting performance outcomes that demonstrate the strength of the CSBG network on a national level. As a result, the data reported for FFY 2018 now includes the number of individuals served, along with those that achieved significant outcomes in each domain. The new data collection process has reduced the number of occurrences in which an individual might have been counted more than once in any given service year. The new data collection parameters account for the decrease in the number of individuals served between FFY 2017 and FFY 2018. NASCS has indicated that FFY 2018 statistics currently reported may be revised upward to include additional Community Action Agency counts.

The results of the State's annual FFY 2018 CSBG Annual Report are also summarized below.

In 2018, the NYS CSBG network provided services to 598,722 low-income individuals. Of these, 252,091 were children, 52,417 were seniors, and 41,863 were people with disabilities. Table 2 below presents the New York network's key performance outcomes as reported in FFY 2018 (October 1, 2017 through September 30, 2018 - which are the latest reported statistics), sorted by federally required categorical indicators of movement toward self-sufficiency and community revitalization. The statistics for FFY 2019 are expected to be available in late April 2020.

Table 2: Performance Outcomes		
Service Domain & Domain Outcomes	Description	Individuals Served*
Employment	Participants who obtained support which reduced or eliminated barriers to employment, secured a job, obtained an increase in employment income, or achieved "living wage" employment and benefits.	257,846
Education and Cognitive Development	Infants, children, youth, parents and other adults who participated in development programs facilitated by the CSBG network and achieved program goals such as an increase in education level or improved academic achievement.	309,630
Income and Asset Building	Participants who increased their ability to meet their basic needs and increased their assets. Participants increased their ability to manage and use resources to improve financial well-being.	22,017
Housing	Participants who gained and maintained stable housing which can include access to emergency housing. Services included eviction and foreclosure avoidance or improving a home's safety.	23,578
Health and Social/ Behavioral Development	Participants who improved their physical, mental and behavioral health. Metrics include increasing interaction skills, ability to live independently and reducing the recidivism rate of participants.	633,432
Civic Engagement and Community Involvement	The number of participants who increased skills, knowledge, and abilities to enable them to work with Community Action Agencies to improve conditions in the community	3,003
Outcomes and Services Across Multiple Domains	The number of participants who received a variety of services necessary to help stabilize the household. Example: A Participant who obtains a job may also need assistance with transportation and child-care to maintain employment.	326,412

***An individual may be counted multiple times for a variety of services rendered in each domain.**

AMENDMENT TO EXECUTIVE LAW ARTICLE 6-D

DOS currently has no recommendations for statutory changes to the Community Services Block Grant.

APPENDIX A

DISTRIBUTION OF FUNDS TO CAA GRANTEES for FFY 2019

County/ Area Served	Eligible Entity Contact Information	FFY 2019 Final Allocation
Albany	Albany County Opportunity, Inc. 333 Sheridan Avenue Albany, NY 12206 Telephone: 518-463-3175 www.albanycap.org Ms. Neenah Bland, Executive Director	\$287,332
Allegany	Allegany County Community Opportunities and Rural Development, Inc. 84 Schuyler Street Belmont, NY 14813 Telephone: 585-268-7605 www.accordcorp.org Ms. Lesley Gooch-Christman, Executive Director	\$258,218
Broome	Opportunities for Broome, Inc. 5 West State Street Binghamton, NY 13901 Telephone: 607-723-6493 www.ofbonline.org Mr. Mark Silvanic, Executive Director	\$388,885
Cattaraugus	Cattaraugus Community Action, Inc. 25 Jefferson Street Salamanca, NY 14779 Telephone: 716-945-1041 www.ccaction.org Ms. Tina Zerbian, Chief Executive Officer	\$263,464
Cayuga and Seneca	Cayuga/Seneca Community Action Agency, Inc. 89 York Street, Suite 1 Auburn, NY 13021 Telephone: 315-255-1703 www.cscaa.com Ms. Laurie A. Piccolo, Executive Director	\$457,125
Chautauqua	Chautauqua Opportunities, Inc. 17 West Courtney Street Dunkirk, NY 14048 Telephone: 716-366-3333 www.chautauquaopportunities.com Ms. Diane Hewitt-Johnson, Interim CEO	\$263,464

Chemung and Schuyler	<p>Economic Opportunity Program, Inc. of Chemung County 650 Baldwin Street Elmira, NY 14901 Telephone: 607-734-6174 www.cseop.org Ms. Andrea J. Ogunwumi, CEO/Executive Director</p>	\$457,125
Chenango	<p>Opportunities for Chenango, Inc. 44 West Main Street Norwich, NY 13815 Telephone: 607-334-7114 www.ofcinc.org Mr. Mark Silvanic, Executive Director</p>	\$263,464
Clinton and Franklin	<p>Joint Council for Economic Opportunity of Clinton and Franklin Counties, Inc. 54 Margaret Street Plattsburgh, NY 12901 Telephone: 518-561-6310 www.jceo.org Mr. Bruce Garcia, Chief Executive Officer</p>	\$568,708
Columbia	<p>Columbia Opportunities, Inc. 540 Columbia Street Hudson, NY 12534 Telephone: 518-828-4611 www.columbiaopportunities.org Ms. Tina M. Sharpe, Executive Director</p>	\$263,464
Cortland	<p>Cortland County Community Action Program, Inc. 32 North Main Street Cortland, NY 13045 Telephone: 607-753-6781 www.capco.org Ms. Lindy Glennon, Executive Director</p>	\$263,464
Delaware	<p>Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782 Telephone: 607-746-1600 www.delawareopportunities.org Ms. Shelly Bartow, Executive Director</p>	\$263,464
Dutchess	<p>Community Action Partnership for Dutchess County, Inc. 77 Cannon Street Poughkeepsie, NY 12601 Telephone: 845-452-5104 www.dutchesscap.org Ms. Elizabeth C. Spira, Chief Executive Officer</p>	\$502,399

Erie	<p>Community Action Organization of Western New York, Inc. 45 Jewett Avenue, Suite 150 Buffalo, NY 14214 Telephone: 716-881-5150 www.caoec.org Mr. L. Nathan Hare, President/CEO</p>	\$2,282,652
Essex	<p>Adirondack Community Action Programs, Inc. 7572 Court Street, Suite 2 Elizabethtown, NY 12932 Telephone: 518-873-3207 www.acapinc.org Mr. Alan Jones, CEO/Executive Director</p>	\$263,464
Fulton and Montgomery	<p>Fulmont Community Action Agency, Inc. 20 Park Street, PO Box 835 Fonda, NY 12068 Telephone: 518-853-3011 www.fulmont.org Mr. Denis E. Wilson, Sr., Executive Director</p>	\$396,156
Greene	<p>Community Action of Greene County, Inc. 7856 Rt. 9W Catskill, NY 12414 Telephone: 518-943-9205 www.cagcny.org Ms. Florence Ohle, Executive Director</p>	\$263,464
Jefferson	<p>Community Action Planning Council of Jefferson County, Inc. 518 Davidson Street Watertown, NY 13601 Telephone: 315-782-4900 www.capcjc.org Ms. Melinda Gault, Executive Director</p>	\$263,464
Lewis	<p>Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367 Telephone: 315-376-8202 www.lewiscountyopportunities.com Mr. Scott Mathys, Chief Executive Officer</p>	\$263,464
Livingston	<p>Livingston County Board of Supervisors (Community Initiatives Council) 6 Court Street Geneseo, NY 14454 Telephone: 585-243-7047 www.co.livingston.state.ny.us/cic.htm Mr. Ryan Snyder, Director</p>	\$230,551

Madison	<p>Community Action Program for Madison County, Inc. 3 East Main Street, PO Box 249 Morrisville, NY 13408 Telephone: 315-684-3144 www.capmadco.org Ms. Antara Mitra, Executive Director</p>	\$258,218
Monroe and Ontario	<p>Action for a Better Community, Inc. 550 East Main Street Rochester, NY 14604 Telephone: 585-325-5116 www.abcinfo.org Mr. Jerome Underwood, President and CEO</p>	\$1,938,658
Nassau	<p>Economic Opportunity Commission of Nassau County, Inc. 134 Jackson Street Hempstead, NY 11550 Telephone: 516-292-9710 www.eoc-nassau.org Ms. Iris A. Johnson, Chief Executive Officer</p>	\$2,563,450
Niagara	<p>Niagara Community Action Program, Inc. 1521 Main Street Niagara Falls, NY 14305 Telephone: 716-285-9681 www.niagaracap.org Ms. Suzanne Shears, Chief Executive Officer</p>	\$382,911
New York City	<p>New York City Department of Youth and Community Development 2 Lafayette Street, 19th Floor New York, NY 10007 Telephone: 646-343-6710 www.nyc.gov/dycd Mr. Bill Chong, Commissioner</p>	\$32,825,885
Oneida and Herkimer	<p>Mohawk Valley Community Action Agency, Inc. 9882 River Road Utica, NY 13502 Telephone: 315-624-9930 www.mvcaa.com Ms. Amy Turner, Executive Director</p>	\$720,587
Onondaga	<p>People's Equal Action and Community Effort, Inc. 217 South Salina Street, 2nd Floor Syracuse, NY 13202 Telephone: 315-470-3300 www.peace-caa.org Mr. Joseph E. O'Hara, Executive Director</p>	\$1,709,157

Orange	<p>Regional Economic Community Action Program, Inc. 40 Smith Street Middletown, NY 10940 Telephone: 845-342-3978 www.recap.org Mr. Charles R. Quinn, Chief Executive Officer</p>	\$604,573
Orleans and Genesee	<p>Community Action of Orleans and Genesee, Inc. 409 East State Street Albion, NY 14411 Telephone: 585-589-5605 www.caoginc.org Mr. Edward F. Fancher, Executive Director</p>	\$457,125
Oswego	<p>Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Telephone: 315-598-4717 www.oco.org Ms. Diane Cooper-Currier, Executive Director</p>	\$258,218
Otsego	<p>Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Telephone: 607-433-8000 www.ofoinc.org Mr. Daniel Maskin, Chief Executive Officer</p>	\$263,464
Rensselaer	<p>Commission on Economic Opportunity for the Greater Capital Region, Inc. 2331 Fifth Avenue Troy, NY 12180 Telephone: 518-272-6012 www.ceoempowers.org Ms. Katherine Maciol, President/CEO</p>	\$263,464
Saratoga	<p>Saratoga County Economic Opportunity Council, Inc. PO Box 169, 39 Bath Street Ballston Spa, NY 12020 Telephone: 518-288-3206 www.saratogaecoc.org Ms. Jo Anne Hume, Executive Director</p>	\$263,464
Schenectady	<p>Schenectady Community Action Program, Inc. 913 Albany Street Schenectady, NY 12307 Telephone: 518-374-9181 www.scapny.org Ms. Debra L. Schimpf, Executive Director</p>	\$263,464

Schoharie	<p>Schoharie County Community Action Program, Inc. 795 East Main Street, Suite 5 Cobleskill, NY 12043 Telephone: 518-234-2568 www.sccapinc.org Ms. Jeannette M. Spaulding, Executive Director</p>	\$263,464
Steuben and Yates	<p>Pro Action of Steuben and Yates, Inc. 117 East Steuben Street Bath, NY 14810 Telephone: 607-776-2125 www.proactioninc.org Ms. Laura Rossman, Chief Executive Officer</p>	\$457,125
St. Lawrence	<p>St. Lawrence County Community Development Program, Inc. One Commerce Lane Canton, NY 13617 Telephone: 315-386-1102 www.slccdp.org Ms. Felicia Dumas, Executive Director</p>	\$263,464
Suffolk	<p>Economic Opportunity Council of Suffolk, Inc. 31 West Main Street, Suite 300 Patchogue, NY 11772 Telephone: 631-289-2124 www.eoc-suffolk.com Mr. Adrian Fassett, President/Chief Executive Officer</p>	\$1,280,670
Sullivan	<p>Ulster County Community Action Committee, Inc. 70 Lindsley Avenue Kingston, NY 12401 Telephone: 845-338-8750 www.uccac.org Mr. Greg M. Howard, Executive Director</p>	\$263,464
Tioga	<p>Tioga Opportunities, Inc. 9 Sheldon Guile Boulevard Owego, NY 13827 Telephone: 607-687-4222 www.tiogaopp.org Ms. Maureen Abbott, Executive Director</p>	\$263,464
Tompkins	<p>Tompkins Community Action, Inc. 701 Spencer Road Ithaca, NY 14850 Telephone: 607-273-8816 www.taction.org Ms. Lee Dillon, Executive Director</p>	\$263,464

Ulster	<p>Ulster County Community Action Committee, Inc. 70 Lindsley Avenue Kingston, NY 12401 Telephone: 845-338-8750 www.uccac.org Mr. Greg M. Howard, Executive Director</p>	\$263,464
Warren	<p>Warren-Hamilton Counties Action Committee for Economic Opportunity, Inc. 190 Maple Street, PO Box 968 Glens Falls, NY 12801 Telephone: 518-793-0636 www.wahacaa.org Ms. Lynn Ackershoek, Executive Director</p>	\$396,156
Washington	<p>Washington County Economic Opportunity Council, Inc. 383 Broadway, B003A Fort Edward, NY 12828 Telephone: 518-746-2390 www.leapservices.org Mrs. Traci Ross, Executive Director</p>	\$263,464
Wayne	<p>Wayne County Action Program, Inc. 159 Montezuma Street Lyons, NY 14489 Telephone: 315-665-0131 www.waynecap.org Mrs. Janelle Krasucki-Cooper, Chief Operating Officer</p>	\$263,464
Westchester	<p>Westchester Community Opportunity Program, Inc. 2 Westchester Plaza, Suite 137 Elmsford, NY 10523 Telephone: 914-592-5600 www.westcop.org Mr. Donovan Beckford, Executive Director</p>	\$1,801,862
Wyoming	<p>Wyoming County Community Action, Inc. 6470 Route 20A, Suite 1 Perry, NY 14530 Telephone: 585-237-2600 www.wccainc.org Ms. Rosemary Shader, Executive Director</p>	\$258,218
City of Yonkers	<p>Yonkers Community Action Program, Inc. 20 South Broadway, Suite 420 Yonkers, NY 10701 Telephone: 914-423-5905 www.yonkerscap.org Ms. Linda Heyward, Executive Director</p>	\$520,318

Statewide Migrant & Seasonal Farm Worker Agency	<p>PathStone Corporation 400 East Avenue Rochester, NY 14607 Telephone: 585-340-3300 www.pathstone.org</p> <p>Mr. Stuart J. Mitchell, President & CEO</p>	\$388,943
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DISTRIBUTION OF FUNDS TO INDIAN TRIBES/TRIBAL ORGANIZATIONS

County/ Area Served	Contact Information	FFY 2019 Final Allocation
St. Lawrence	<p>Mohawk Indian Housing Corporation PO Box 402 Roosevelt, NY 13683 Telephone: 518-358-4860 http://mohawkindianhousin.wixsite.com/apts Ms. Mary Jo Terrance, Executive Director</p>	\$105,125
Suffolk	<p>Poospatuck Indian Nation PO Box 86 Mastic, NY 11950 Telephone: 631-281-4143, Ext. 100 Ms. Thomasina Mack-Harrell, Director</p>	\$105,125
Erie/ Chautauqua/ Cattaraugus	<p>Seneca Nation of Indians 12837 Route 438 Irving, NY 14081 Telephone: 716-532-4900 www.sni.org Mr. Ricky Armstrong, Tribe President Ms. Paula Pichon, CSBG Contact Person</p>	\$105,125

DISTRIBUTION OF FUNDS TO INNOVATIVE INITIATIVES IN WORKFORCE DEVELOPMENT

County/ Area Served	Contact Information	FFY 2019 Final Allocation
Onondaga	<p>On Point for College, Inc. 488 W. Onondaga Street Syracuse, NY 13202 Telephone: 315-362-5003 www.onpointforcollege.org Mr. Samuel Rowser, Executive Director</p>	\$300,000
New York City	<p>Research Foundation of The City University of New York on behalf of John Jay College 230 West 41st Street, 7th Floor New York, NY 10036-7027 Telephone: 212-417-8300 www.rfcuny.org/RFWWebsite/ Jerry Steele, Chief Operating Officer</p>	\$100,000

Onondaga	<p>People's Equal Action and Community Effort, Inc. 217 South Salina Street, 2nd Floor Syracuse, NY 13202 Telephone: 315-470-3300 www.peace-caa.org Mr. Joseph E. O'Hara, Executive Director</p>	\$95,000
Schenectady	<p>Schenectady Community Action Program, Inc. 913 Albany Street Schenectady, NY 12307 Telephone: 518-374-9181 www.scapny.org Ms. Debra L. Schimpf, Executive Director</p>	\$95,000
New York City, Westchester	<p>Westchester Community Opportunity Program, Inc. 2 Westchester Plaza, Suite 137 Elmsford, NY 10523 Telephone: 914-592-5600 www.westcop.org Mr. Donovan Beckford, Executive Director</p>	\$95,000

Office for New Americans (ONA) Navigator Grantees

Western New York	<p>Journey's End Refugee Services 2495 Main Street #530 Buffalo, NY 14214</p> <p>Contact: Michelle Holler 716-882-4963, mholler@jersbuffalo.org</p>	\$75,500
Finger Lakes	<p>Action for a Better Community 49 Stone Street Rochester, NY 14604</p> <p>Contact: Stephanie Gerspacher 585-325-5116 x3406, SGerspacher@abcinfo.org</p>	\$75,447
Central New York	<p>InterFaith Works of Central NY 1010 James Street Syracuse, NY 13203</p> <p>Contact: Yara Osman 315-449-3552, yosman@ifwcnny.org</p>	\$75,500
Mohawk Valley	<p>Mohawk Valley Resource Center for Refugees 201 Bleecker Street Utica, NY 13501</p> <p>Contact: Antonio Corchado Jr. 315-738-1083, antonioc@thecenterutica.org</p>	\$75,500

Upper Hudson Valley	<p>Catholic Charities Community Services of Dutchess 218 Church Street Poughkeepsie, NY 12601</p> <p>Contact: Estefany Umbach 845-451-4251, Estefany.Umbach@archny.org</p>	\$75,500
Westchester	<p>Neighbors Link 27 Columbus Avenue Mount Kisco, NY 10549</p> <p>Contact: Rebecca Sussman 914-666-3410, rsussman@neighborslink.org</p>	\$75,500
Long Island	<p>Central American Refugee Center 91 N. Franklin Street, Suite 208, Hempstead, NY 11550 2000 Brentwood Road, Suite 201, Brentwood, NY 11717</p> <p>Contact: Samantha Pfaff Hempstead: 516-489-8330 Brentwood: 631-273-8721 Samantha@carecenny.org</p>	\$75,000
New York City (Brooklyn and Staten Island)	<p>Asian American Federation 120 Wall Street New York, NY 10005</p> <p>Contact: Shivani Damera 212-334-5878 x 223 shivani.damera@aafederation.org</p>	\$75,500
New York City (Queens)	<p>Asian Americans for Equality 35-34 Union Street Flushing, NY 11354</p> <p>Contact: Jessie Ngok 347-542-5894, jessie_ngok@aafe.org</p>	\$75,500