



## Division of Consumer Protection

A Division of the New York Department of State

# Looking to Buy or Rent Property in New York State?

**Verify** that the real estate professional you are dealing with is licensed in the State of New York. Visit [www.dos.ny.gov](http://www.dos.ny.gov) and click on eACCESSNY, or call (518) 474-4429.

**Confirm** that the property you are interested in is legitimately on the market.

<https://dos.ny.gov>

**Avoid** paying any advance fees or deposits before having an opportunity to inspect the premises.

**Demand** a refund of your deposit or commission fee if the agent does not finalize rental or sale of the property.

**Request** everything in writing, and get receipts. Never complete transactions in cash.

**Refrain** from providing personal or financial information unless you are absolutely sure you are dealing with a reputable business or agent.

For more information or to file a complaint contact the Department of State Division of Consumer Protection at <https://dos.ny.gov> or call 1-800-697-1220

---

NEW YORK DEPARTMENT OF STATE  
DIVISION OF CONSUMER PROTECTION

<https://dos.ny.gov/consumerprotection>

1-800-697-1220