



Are you an immigrant in need of assistance?

The New York State Office for New Americans (ONA) can help! ONA provides free services to all immigrants.

Civic & Community Engagement

Opportunity Centers – Civics are a statewide network of community-based providers offering free and confidential services including naturalization support, civics test preparation, legal consultations, and community workshops. **Immigrant Community Navigators** are a grassroots network of individuals who help to link those most in need with immigration-related services and information. The **North Country Immigrant Resource Coordinator** provides support and referrals to immigrants in the North Country region, including those at the Canadian border.

English Language Learning

Opportunity Centers – English for Speakers of Other Languages (ESOL) provide free English language training with a workforce component. **Cell-Ed** is a free and confidential English-language learning program for all language levels available on any type of cell phone.

Health & Well-Being

The **Golden Door** program offers mental health support groups for new Americans across the state and connects to other free resources. The **Ramirez June Initiative** builds the capacity of the ONA network to connect immigrants with intellectual and developmental disabilities and their families to resources, information, and services.

Legal Services

Legal Counsels provide free legal services and direct representation to immigrants, provide regular legal consultation days at ONA Opportunity Centers, and provide law-related workshops and trainings including Know Your Rights. The **Liberty Defense Project** supports ONA's legal programming through a *universal representation* model, which services any immigrant, regardless of immigration status, including those in detention or at risk for deportation.

Workforce Development

The **New Americans Can Code** initiative provides free basic digital literacy training for immigrants as well as more advanced software coding training. The **Professional Pathways** program connects high-skilled immigrant job seekers with local ONA Job Coaches, as well as support from a statewide Lead Agency, to gain the training and certification necessary to be placed in employment that matches their skills and experience.

[To access any of these services call the New York State New Americans Hotline:](#)

1-800-566-7636

Monday to Friday, 9am – 8pm, except holidays. All calls are confidential. Assistance is available in 200+ languages.

To locate the ONA services nearest you visit:

<https://dos.ny.gov/office-new-americans>

