

**NEW YORK STATE HEARING AID DISPENSING ADVISORY BOARD**  
**MEETING SUMMARY**

May 28, 2024

The meeting was held by the Department of State, Division of Licensing Services, via WebEx conferencing between DOS offices.

**I. INTRODUCTIONS, ROLL CALL AND QUORUM ANNOUNCEMENT**

The meeting was called to order at 10:48 a.m. D. Mossberg took roll call and announced that there was not a quorum present. The official attendance was as follows:

**BOARD MEMBERS**

Eric Freeman  
Jerry Bergman

**EX-OFFICIO BOARD MEMBERS**

David Mossberg, representing  
Walter Mosley, Secretary of State,  
Board Chair  
Khalil Alshaer, representing Dr. Mary T.  
Bassett, NYS DOH Commissioner  
Brant Campbell, representing  
Letitia James, NYS Attorney General

**DEPARTMENT OF STATE STAFF**

Emily Lupe  
Alison Lacy  
John Clement  
Norma Rosario  
Candy Burchett

**VISITORS**

A Frederick Gossen, Hearing Health Care Alliance of NY  
Barbara J. Ahern, Hearing Health Care Alliance of NY

- A. Approval of 6/02/2022 and 6/22/2023 Meeting Summaries – D. Mossberg announced that the approval of the June 2, 2022 and June 22, 2023 summaries would need to be tabled due to lack of quorum.

**II. NEW BUSINESS**

- A. Practical Exam Schedule – Alison Lacy discussed why the written exams are posted online and why practical exams are not.
- B. OTC Advertising – Eric Freeman mentioned he has had patients come in that are not requesting over-the-counter hearing aids as a first step and mentioned that the OTC brochures are not easily found on the Department of State’s website. D. Mossberg discussed some possible ideas to increase visibility of these brochures.
- C. Brochure Update – Eric Freeman was curious if the consumer guide was on the Department of State website. D. Mossberg mentioned that the website has been undergoing an update and that if they are not on the website, the digital team can be contacted and made aware of the omission.
- D. Next meeting Date – Candy Burchett announced that the next meeting date is scheduled for Tuesday, August 13, 2024.

**III. PUBLIC COMMENT PERIOD**

Jerry Bergman mentioned the formation of an Interagency Advisory Committee within the Governor’s Office for people who are deaf or hard of hearing.

Frederick Goosen commented that there is concern over online sales of over-the-counter hearing aids.

The advertisements overlap into the benefits that people would receive with prescription hearing aids and there is also concern that these online sales are from dispensers who are not registered.

Barbara Ahern commented that she would like to see the Licensing statistics included at the meeting again and meeting summaries in the meeting folders.

Eric Freeman suggested that the board should look into dispensers wanting to move into New York. The waiting period and/or degree requirements for gaining licensure here, regardless of how long the dispenser has been practicing, might be an obstacle preventing dispensers from moving to New York. D. Mossberg commented that this might be an issue that needs to be corrected through the Legislature.

#### **IV. ADJOURNMENT**

D. Mossberg adjourned the meeting at 11:53 a.m.

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