NEW YORK STATE DEPARTMENT OF STATE
APPEARANCE ENHANCEMENT ADVISORY COMMITTEE MEETING

Minutes of meeting, held via Webex on

Tuesday, July 1, 2025, commencing at

10:02 a.m.

A P P E A R A N C E S:

(All present by video or telephone)

BOARD MEMBERS:

Blanca Vidal, Board Member
Anthony Fiore, Board Member
Erin Maybin, Board Member
LeeAnn Shade, Board Member

DEPARTMENT OF STATE:

Jodi Delollo
Candice Burchett
Laura Vennen
Emily Lupe

Shannon Maguire
Matthew Wolf, Esq.

Jonathan Juder, Esq.

PUBLIC COMMENTS BY:

Megan Leitch

Linda Giardinello

Abdullah Khalid, Reporter

MS. DELOLLO: Thank you. Jodi DeLollo. Good morning, everyone. I'd like to open the July 1, 2025 meeting of the New York State Appearance Enhancement Advisory Committee.

RECORDING: This meeting is being recorded.

MS. DELOLLO: We can begin with roll call. New York City Board members, can you introduce yourselves, please?

MS. MAYBIN: Erin Maybin, present.

MS. VIDAL: Blanca Vidal for NYCOSH.

MR. FIORE: Anthony Fiore.

MS. DELOLLO: Okay. The U.S. staff in New York?

MR. WOLF: Matthew Wolf, General Counsel.

MR. JUDER: Jonathan Juder, General Counsel.

MS. DELOLLO: Thank you. Board members in Albany?

MS. SHADE: LeeAnn Shade.

MS. DELOLLO: DOS staff in Albany, Jodi DeLollo.

MS. LUPE: Emily Lupe.

MS. MAGUIRE: Shannon Maguire.

MS. BURCHETT: Candice Burchett.
MS. VENNEN: Laura Vennen.
MS. DELOLLO: Thank you. Good morning. So we -- Matt, we have four Board members here. Can you confirm we don't have a quorum?
MR. WOLF: I would confirm, according to rule, that we do not have a quorum.
MS. DELOLLO: Thank you. So we will table the approval of prior meeting summaries for next -- next meeting. So we'll begin with the department reports and enforcement update, which the agenda says Jenna Bershwinger (ph.). Jenna is not here.
MS. VENNEN: Laura Vennen with the Division of Licensing Enforcement Unit.
MS. DELOLLO: You can start.
MS. VENNEN: So for 2025, our inspection program began on January 1st, with a continued focus on nail salons and the ventilation requirements. Since January 1st, we have completed 1,545 inspections. We are currently on track to meet our quota of approximately 3,000 inspections statewide. The tickets are continuing to be handled through the opportunity to cure process. Shops are given a

month or two to maybe cure their violations, and it's identified through an email system. The process seems to be very successful. Of the 1,545 inspections, 1,245 have been closed as a result, which means that these businesses have cured all of their violations within the thirty days OTC period. A hundred and seventy-five have been referred for hearing, which means that these businesses have failed to cure some, where all of their violations identified within the OTC process and within those thirty-day periods -- time period. They were referred to our attorneys for handling.

Currently, we have 133 AE (ph.) and barbershop complaints. There's 123 appearance enhancement, and ten barber complaints.

MS. DELOLLO: Is that it? Is that your report?

MS. VENNEN: Yes.

MS. DELOLLO: Thank you. Does anyone have any questions for Laura? Okay.

Next item on the agenda is the Processing Report. Emily Lupe?

MS. LUPE: Good morning. Included in the materials you were provided are processing

statistics for April of 2024 and April of 2025. It breaks down the licenses into the different categories, different license categories with totals for each. The totals are fairly consistent between the two years, with a decrease of just under two percent. And that concludes the Processing Report.

MS. DELOLLO: Does anyone have any questions for Emily? Okay.

Next item, Examination Administration Report. Shannon Maguire?

MS. MAGUIRE: Hello. Shannon Maguire. Enclosed in your reading materials are exam statistics from January 9th, 2024 and 2025. We are seeing a slight change in the number of applicants scheduling their applicant -- I'm sorry, their (indiscernible) scan now exam. That could be due to our launch of our new system, which had lower signups in May, so we do expect that to rebound. Our exam (indiscernible) team is continuously monitoring and providing updates and item analysis of our exams to ensure that we're meeting our goals. Are there any questions?

MR. FIORE: Anthony Fiore. Regarding

the new website and the processes for getting students to sign up for their exams, we've had quite a time, in the schools at least, regarding the process where there seems to be no place where we can reach out online to get instructions to be able to follow the new process that the website requires. Is there any links or anything like that that can be given to us so that we can just have a step-by-step for the people who work in the offices to try and assist these students to sign up for their exams?

MS. MAGUIRE: Sure, we can send you links to guides that we've created that kind of walk you through, step-by-step, and the process of applying and scheduling an exam, claiming records --

MR. FIORE: Okay. So you have my email address, right?

MS. MAGUIRE: Yes. It's also available on our website, but I'll send you a direct link to that.

MR. FIORE: Appreciate that. Thank you.

MS. MAGUIRE: Yep.

MS. DELOLLO: Thank you, Shannon.

So we'll begin with -- continue with new business. First item is ventilation standards. Blanca?

MS. VIDAL: Hi everyone. Yes, but before I start, we work with the nails (indiscernible) directory, and in our classes we talk about the regulations from DOS and we talk about the ventilation. Many workers say they don't have ventilation in their salons. Like, I met with twenty workers, and five of them say, oh, yes, I have the ventilation in my salon. My question is if you -- you have the website where we can record what -- the owners, they don't put the ventilation, or you can give to us information to give the owners where they can get the ventilation or the pricing. Many workers, they -- the -- owners, they don't know they need that regulation, some ventilation and (indiscernible) they say, no, sorry, the inspectors clean their salons.

MS. DELOLLO: So let me just ask you a couple questions. I just want to make sure I understand. So the owners are looking for the regulations and the requirements for the ventilation?

MS. VIDAL: Yes. And some of them, they don't know what is our regulations, and we -- I was looking that information on the website, but we don't find so much information, like the prices or who change -- who the regulation on their salons.

MS. DELOLLO: So we wouldn't know the prices. Your -- you know, you would come -- the owner would reach out to someone to install that. We don't regulate the prices; that's outside of the scope of what -- how we get involved.

Jenna -- or Jenna -- Laura, sorry -- who do we typically tell salon owners? How do we, you know, give them guidance?

MS. VENNEN: So we have a printout, which you can obtain in the website that tells you exactly what you need. You have to reach out to a HVAC specialist or anybody that can install equipment like that. DOH actually regulates, like, if the ventilation systems are up to par. Like, we go in, we inspect, make sure that they have the ventilation certificate, and that they have the ventilation; not all of them do.

However, we make it very clear that they need it. It has that in the handout, and

advise that they contact local business -- or businesses if you can find. It can be pricey. We do -- I always advise them that it can be expensive, but to shop around and get quotes.

MS. DELOLLO: So the information that we provide that's on our website, can you -- can we send the link? Can you send it to --

MS. VENNEN: Yeah, and they have --

MS. DELOLLO: And then that should be forwarded to the Board members.

MS. VENNEN: We hold, like as, you know, investigators are going out and inspecting, we all should have those handbooks on us to provide to the owners. So any place that we go into, they should be (indiscernible).

MS. DELOLLO: And if not, we'll send you a link, Blanca, so that you can -- you know, if people reach out to you, you'll be able to provide that to them and it may be helpful for them.

MS. VIDAL: Okay. Thank you. And the other thing, how they -- how we can report that owner, they don't want to put that ventilation, or they have the ventilation, but they don't turn on.

MS. DELOLLO: Oh, well, I think if that's happening, then they need to submit a complaint to us so that we can go out and, you know, see what's going on.

MS. BURCHETT: I can send the link to the complaint form as well.

MS. DELOLLO: Okay. So Candy will also send a link to the complaint form, so if you have employees, or if there's something going on that may be inappropriate, that you provide -- they can submit a complaint form and provide us with the information we need so we can go and investigate. Okay?

MS. VIDAL: That's a (indiscernible) for us. Yes. Thank you so much.

MS. DELOLLO: You're welcome. Hopefully that's helpful.

Any other discussion on that? Okay. The next --

MR. FIORE: (Cough.)

MS. DELOLLO: Oh, sorry.

MR. FIORE: No, it's okay. I was just clearing my throat.

MS. DELOLLO: The next item on the agenda, naturally, our cosmetology curriculum.

Erin?

MS. MAYBIN: Erin Maybin. So in the last -- in our last meeting we discussed the updates, so we're just here to, you know, see if anybody had any further questions after their review of the updates. And that's that. (Indiscernible).

MS. DELOLLO: So yeah, I think at the last meeting the Board members were going to try to review the curriculum and have a discussion on it. So unfortunately, there's not a quorum today, so there's -- I don't know that we would have anything to vote on today anyway, but even if we did, we don't -- so open to the Board to discuss. Anything we may or may not want to discuss?

MS. MAYBIN: I think --

MR. FIORE: My understanding is for us to vote on the changes to those curriculums and things, we would have to have a quorum, correct?

MS. DELOLLO: Yes.

MR. FIORE: Okay.

MS. DELOLLO: So --

MR. FIORE: And -- and -- go ahead.

MS. DELOLLO: No, go ahead, please.

MR. FIORE: And the last time we had a quorum was?

MS. DELOLLO: I don't know off hand.

MS. BURCHETT: It was 2021? It's prior probably to the September 13th meeting.

MS. MAYBIN: This is Erin Maybin again. To just kind of piggyback what Anthony is saying, so these -- these changes will be on hold until we have a quorum?

MS. DELOLLO: Yeah, well, the Board can't vote moving the regulations forward without a consensus from the Board.

MS. MAYBIN: Okay. So that's that -- how does that work in relation to the law that was sent in 2023 for the texture update, the mandate? How does that work if there's no quorum? Like, we've been trying to get a quorum for a very long time. Like, how do we get here to get this quorum?

MS. DELOLLO: So there's two different --

MS. MAYBIN: Because a lot of stuff is kind of --

MS. DELOLLO: -- different points to address.

MS. MAYBIN: Okay.

MS. DELOLLO: First is the Board member situation. I know that -- we were just discussing this before the meeting. I think you have a resume that you can send us. We're always asking you to reach out or, you know, to send us resumes so we can have more Board members appointed. That seems to be that -- something we're dealing with -- with a few of our Boards. So it's, you know -- so if you have anyone that you could recommend.

MS. MAYBIN: I have sent people, but the taxes. That's the -- so you can join the Board, but if your taxes aren't right, you can't join the Board, okay?

MS. DELOLLO: Yes, we do that. But so that's, you know -- and that being said, encouraging the members that we do have to, you know -- we had an unexpect -- one of the Board members had an unexpected family emergency, and if that person had been able to attend we would have a quorum today.

As far as the law on the textured hair, I think we met that requirement because we do have that topic in there, and do touch base on

the -- at a higher level, I think. Maybe Shannon can speak about it in a little more detail because she deals with the curriculum, obviously, in more detail. But I think what the Board wanted was to expand and provide more detail to that curriculum.

But Shannon, is that --

MS. MAGUIRE: Yep, you're correct.

MS. DELOLLO: Okay.

MS. MAGUIRE: Yeah, the current cosmetology curriculum does include, you know, topics on textured hair and things like that, so we are in compliance. This is more improving on the current curriculum rather than becoming compliant.

MS. MAYBIN: Okay.

MS. DELOLLO: So we, you know, but we want to -- you know, the Committee wants to kind of really get in a little deeper, which will make that official for everyone. So that being said, I can answer that. Anything that's more legal than that, I think we need to --his team, but does that answer your question?

MS. MAYBIN: Yes.

MS. DELOLLO: Or do you need -- okay.

MS. MAYBIN: No, that was -- that was great. Thank you.
MS. DELOLLO: Okay.
MR. FIORE: I have a question. Go ahead. How many open seats are there currently for the Board Advisory Committee?
MS. DELOLLO: There's three vacant seats.
MR. FIORE: Three vacant seats?
MS. DELOLLO: Yep.
MR. FIORE: And that's for a stylist, a cosmetologist, and a --
MS. DELOLLO: Candy's going to check -- yeah, Candy's going to check out which category they are. Normally, this information is in the folder --
MR. FIORE: Right.
MS. DELOLLO: -- and it was admitted this meeting, so.
MR. FIORE: Oh, okay.
MS. DELOLLO: We're not blaming you. So Candy's looking on her computer now.
MS. BURCHETT: A hairstylist --
MR. FIORE: Yep.
MS. BURCHETT: -- a dermatologist, and

a cosmetologist.

MR. FIORE: Okay. And do they -- are -- or they are voted in by which people in the government?

MS. BURCHETT: So the hairstylist is the temporary President of the Senate. The dermatologist is the Speaker of the Assembly.

MR. FIORE: Okay.

MS. BURCHETT: And the cosmetologist is also the temporary President of the Senate.

MR. FIORE: Um-hum.

MS. DELOLLO: Candy can email you the Board list.

MS. BURCHETT: I can email you that, yes.

MS. MAYBIN: That would be great.

MS. BURCHETT: It's also on the website. I can send you the link on the website as well.

MR. FIORE: Thank you.

MS. SHADE: I have a question on how to determine the difference between a hairstylist and a cosmetologist.

MS. BURCHETT: I'm sorry, say that again.

MS. SHADE: To determine on here, you have three main spots; one's a hairstylist, one's a cosmetologist, and one's a dermatologist. Dermatologist obviously is self-explanatory, but what's the difference between a hairstylist and a cosmetologist?

MS. MAYBIN: It's supposed to be a natural hairstylist.

MS. DELOLLO: All right. We're having a fire alarm. One more minute, please.

RECORDING: The signal tones you have just heard indicates a report of an emergency in this building. Please remain calm and stand by near the speaker for further instructions. We are investigating the cause.

MS. DELOLLO: Well, hopefully someone turns it off.

MR. FIORE: Aren't you guys out in Albany?

RECORDING: Ladies and gentlemen, you are being -- indicate a report of an emergency in this building. Please remain calm and stand by near the speakers for further instructions.

MR. FIORE: I'll agree, and if I can get your email address.

MS. DELOLLO: So that might be it for now. They didn't tell us to leave and they didn't tell us to stay, so I think they're (indiscernible). So we'll continue until they -- unless they come in. So I don't know if there's a -- if there's a legal --

Matt, I don't know if there's a distinction with definitions, but LeeAnn is listed for natural hairstylist -- or for hairstylist, so I'm not sure what the intent of that terminology is, and if it's -- if that no specific titles are listed in the law?

MR. WOLF: Ms. Maybin told me it was -- what'd you say?

MS. MAYBIN: It's the 2017 Pretno Law that lists the people that are supposed to be on the Board, and so you can look that up, and I can send you the information, if you'd like.

MS. DELOLLO: Which law is that?

MS. MAYBIN: The law, it states the titles of the individuals that make up the advisory committee.

MS. DELOLLO: Yes, but in our law, Matt would be a (indiscernible).

MR. WOLF: Section 403, I was just

looking at that, but if -- if -- you can send me emails regarding the questions about this, I will answer them as I can -- as of right now this is a question I wasn't expecting, so I apologize.

MS. DELOLLO: Okay. Matt can look into it, and we can try to see. And maybe you can research some intent behind that, Matt?

MR. WOLF: Yes, I can do that. I can do that. Just send me what you're asking, and I'll look it up for you, try to look up the legislative history on one of our databases, or search --

MS. MAYBIN: Do you want me to give you the bill?

MR. WOLF: Sure. And my email is Matthew, just like my name, .wolf@D-O-S.N-Y.G-O-V.

MS. MAYBIN: At G-O-V?

MR. WOLF: Yeah, just like govern.

MS. MAYBIN: Okay. And then I'm just trying to find -- you guys can continue.

MR. FIORE: Regarding the open seats, the suggestions that we might have for either a hairstylist or cosmetologist, who is the individual who is responsible for getting them to

the appropriate people to fill out the applications and things? I know when I got on the Board, I had an extensive thing to fill out and stuff, and it was a background check and all that stuff.

MS. DELOLLO: So the --

MR. FIORE: Who do we send them to?

MS. DELOLLO: So the first step is sending Candy the resumes.

MR. FIORE: Okay.

MS. DELOLLO: Yeah, so Candy will forward them to our executive office, and then the rest is done at that level and, you know.

MR. FIORE: They do what they got to do.

MS. DELOLLO: Yeah. So the first step, though, is sending the resumes to us, and we'll forward that. That gets it started.

MR. FIORE: Okay. Thank you.

MS. DELOLLO: You're welcome. All right. Well, thank you.

New Appearance Enhancement online system. Emily Lupe?

MS. LUPE: Hello again. So as I'm sure you're aware, we've re-platformed our Appearance

Enhancement and barber system to a new online portal. This occurred at the very end of April. The new user -- user experience, so once you've claimed your record, which means you access that you associated to your new -- to the new system, should provide a more intuitive and user-friendly experience for our licensees and applicants.

I do want to note that in order to -- in order to perform transactions, such as if you need to renew your license or update your name, the first step is to go through that claiming process. There are guides that are available on our website. There are links to them, whichever license type you're looking for. So if it was cosmetology, there will be a link on that page; same for nail specialty, et cetera. And you know, we've made those guides to help -- make a visual guide to help customers with this new process.

MS. DELOLLO: Thank you. Thank you. Okay. Any questions for Emily?

MR. FIORE: I do. I assume we still go through N-Y.myny.gov, and then we're going into the Division of Licensing. The only question I have is all of the individuals who are renewing

their licenses and things, this is -- you have to change over everything. I just want to clarify, so when people call in my school and asking me, you know, what's going on and how can I renew my license and all -- and these are hairdressers for years -- so what do I do to help them?

MS. LUPE: So if they go to our website, we have guidance there. The first step is to -- is to claim the record.

MR. FIORE: Okay.

MS. LUPE: So like if -- yeah, so if it's essentially -- it's, you know, you've had a record with us before, if you had a way to access your account, and so now we have the new system, so you need to -- to claim your record to access that license in the new system.

MR. FIORE: Okay.

MS. LUPE: And that's really the first step. So that's the first step that anyone would need to go through.

Once you've claimed your record, then you are given options for different transactions. So if you're eligible to renew yours in ninety days of expiration, then you'll see that renew button so you can start that process.

MR. FIORE: But I don't have to wait for the -- up to that ninety days? You can claim your license at any time?

MS. LUPE: Correct. Yep. So you'll -- you'll -- you'll claim it, you'll associate it to the -- to the new system. But if your license is not yet eligible to renew, you just won't see that option. But you'll see other options that -- that you should have access to, like updating your license. And people should be encouraged to claim before they need it, in case they run into any issues. I know LeeAnn had something to add as well.

MS. SHADE: Yeah, just when people call, just to help you out, just cause we, in my salon, and I have the most stylists. We did have some issues claiming them, and apparently if anybody -- if they have their license prior to 2014, tell them to not put their Social Security number in and not put their birthdate in.

MR. FIORE: Well --

MS. SHADE: And then it'll show up. Because if they put those items in, the State didn't have that on record when we -- like years ago, when we had to fill out the form for it,

apparently we didn't put that information in. So it's not in their records, and if you put it in because you guys don't have it, it doesn't claim it. It doesn't show up. And I asked you guys to fix that, but I know as of last week that was still an issue.

MS. DELOLLO: So I know the no-record thing is a -- prevents you from being able to claim, but you need that information in order to claim, so.

MS. SHADE: It wouldn't take it.

MS. DELOLLO: Okay.

MS. SHADE: And I even went to the extent of -- I have a barbershop license, and a, you know, hair salon license. When I went to do those, my hair salon license went through no problem and asked for my EIN, that was required. So I, you know -- I put that in; it claimed it. When I went to do my barbershop license, it wouldn't claim it. I tried it, but you can't do it with that because that part was required then. So I finally got on the phone with Sam --

MS. DELOLLO: Oh, yeah. I know who helped you.

MS. SHADE: And Sam -- yeah, Sam ended

up entering it on his end, my EIN, and then it was able to claim it. Because for some reason, it was lacking on their end, that number. It wouldn't claim it, but that part was required. Birthdate and Social Security number is not required.

MS. DELOLLO: Well, I'll -- so yesterday, they deployed a new algorithm for the claiming process, so if there were -- if that was happening, and you know, I knew it one way, you knew it another way, I think they're meeting in the middle somewhere. Your experience will be different, and it's supposed to make it easier to claim. So -- and the idea of claiming is basically you're going to answer some -- you're going to answer some questions, and then it'll associate your records to your manual account; that's the intention of it. And they did change the algorithm a little bit, and you know, made some changes to the claiming process. The guides are now updated on their website to reflect the new claiming process, right? If not, make sure that that's -- okay. All right. So hopefully experiences will be a little better, but I heard I think you have to be making some comments. Has

that not been your experience, or?

MR. FIORE: What -- when you say user-friendly, I can only giggle.

MS. DELOLLO: Oh, okay. I thought that -- yes. The intent is that it's user-friendly, so.

MS. SHADE: It is.

MS. DELOLLO: But it's not --

MS. SHADE: It is; it's just, you know, the catching up, the old license system, the new license system, the information that the State has on record.

MS. DELOLLO: Yes. So once you have your record associated with your My Gov account, it's -- yeah, so you'll be able to see everything. You'll be able to see the status of your licenses, renew online, get notifications, so hopefully, you know.

MS. SHADE: Yes, 'cause I had one stylist who said that she was having difficulty claiming it. When we finally omitted those two things, and this, you know, a month ago, cause she was up for renewal, and as soon as we omitted those things, she was able to claim her license. We were able to immediately go on and renew it.

MS. DELOLLO: Yeah, good. Good. That's good to hear. So yeah, so I would encourage folks to not wait until they need to renew in case they do run into issues.

MR. FIORE: Okay. The new system, I would assume, still has the capability to look up licensed individuals?

MS. DELOLLO: Yes, so here's a public licensure -- a public license search like we had before, just a different link, that will show, you'll be able to search businesses. And what stage are we at with the individuals? Has that been posted yet?

MS. LUPE: No, it hasn't been posted yet.

MS. DELOLLO: Okay.

MS. LUPE: But it is in process so that there will be a separate link for individual licenses.

MR. FIORE: Okay. Thank you.

MS. DELOLLO: Any other discussion on that?

MS. VIDAL: Yes, I had one question. I don't know if only I have this problem, but when the -- when I go to the system to claim the

license for NTL, nail trainee license, I can't find the license. But when I want to apply for a specialty nail license, I cannot do it because it's not written the whole number. Usually when I apply for -- when I renew the license, the system have that dash and the number 2. And if, like, a more number and when I type to apply the license, then a message, is that invalid number. The permit is only NTL-YY-N -- it's like have that number the system want to -- it's in the -- in the little box.

MS. DELOLLO: So it sounds like there's a discrepancy between what the -- you know, what the -- Candy has as the record of the license number with what she's inputting. So can you send your specific issue to Candy?

MS. VIDAL: Yes.

MS. DELOLLO: If you could do screenshots that would be helpful. And we can have somebody reach out to you and assist.

MS. VIDAL: Yeah. I have one of the screenshot here. It's like when I add my -- it's a little part, but when I have my -- my trainee license number, it's very correct, it's claimed, but when I went to apply for a specialty license,

it's not written; it's like it's a wrong number. I tried to call to DOS many times, if they can help to ask the lady, and I -- but nobody answer. It's like five or six hour on the phone. And they say, okay, it's only wrong number, you have to apply again. That's it.

MS. DELOLLO: We'll have somebody -- we'll have somebody help you with your specific problem. 'Cause I can't give you a general answer. You know, like I can't -- we would have to look into your specific issue to be able to help you. So if you send them to Candy, we'll have somebody reach out to you.

MS. VIDAL: Okay. Got it.

MS. DELOLLO: Okay.

MS. VIDAL: Thank you.

MS. DELOLLO: And folks can reach us via email as well, that's another option. We have our customer service call center, but if there's a large volume of calls, they can't accept your call necessarily. So you could -- individuals can try email as well. I wouldn't recommend that they email us multiple times, in case there's a, you know, a couple day of a delay, you know, but we will get back to you.

UNIDENTIFIED SPEAKER: I did that.
MS. DELOLLO: Okay. Good. Good. Good to hear. Okay. Great. Thank you. Anything else? Okay. Great. Okay.
Next tentative meeting October the 7th. Candy? Did I just --
MS. BURCHETT: Tuesday, October 7th at 10:00 a.m.
MS. DELOLLO: So that's a tentative date. Will you be sending, like, a confirmation out, or?
MS. BURCHETT: I typically send, like, the agenda items about six weeks beforehand, and that's when it's a more firm date. I will keep this date unless it --
MS. DELOLLO: Unless your -- okay. Okay.
Anthony?
MR. FIORE: Before we go to public comment, am I able to speak during the public comment and ask questions, or should I do it prior to?
MS. DELOLLO: I would do it prior.
MR. FIORE: Do it prior?
MS. DELOLLO: Public comment is for

people to comment, and it's not deadlocked, just comments.

MR. FIORE: Right.

MS. DELOLLO: As a Board member, if you have some questions, we'll answer what we can.

MR. FIORE: Unfortunately, I was not able to attend the previous meeting, and I do see the notes, the minutes here and things like that. So I see that there's going to be a couple of subcommittees that are going to be formed. One of them regarding the shampoo certification. I just see what was discussed at the previous meeting, my question is we as a Board, were trying to get the shampoo license at 500 hours, I don't know how many years ago, but it was for the general public as well, but they had to be enrolled in a cosmetology school. And this seems to be slightly different, if I read it correctly, that these individuals do not have to be in a cosmetology school to apply for this shampoo license, and it is also for just individuals with special needs, or is it for the general public?

MS. DELOLLO: So I can just tell you my understanding, and any Board member can chime in. My understanding is it's for anyone.

MR. FIORE: It is for anyone?
MS. DELOLLO: It is for anyone that, yep, would, you know, want to come in this avenue. And what was your second question? My apologies, I --
MR. FIORE: They don't have to be enrolled in a cosmetology school?
MS. DELOLLO: Correct. They would not, right. This is different than what was proposed some years ago.
MR. FIORE: Okay.
MS. DELOLLO: There may be individuals that, you know, may want this to be their career and not aggressively pursuing a full cosmetology license.
MS. SHADE: And that's when one of the things that we found back when it was proposed with 500 hours and cosmetology school, the issue that kind of lies with that is it's 300 hours for natural hairstyling, and they can shampoo.
MS. DELOLLO: Right.
MS. SHADE: So it didn't really make sense. But we're also working on some sort of, you know, certification where, you know, they still have some things to do as far as

sanitation, those types of things, but they would be working directly under a stylist.

MR. FIORE: Okay.

MS. SHADE: Bringing into the aspect when you're talking about special needs, you know, just saying that there are some high-functioning people that have special needs, that this could be a career for them.

MR. FIORE: Sure.

MS. SHADE: And it would be helpful to salons.

MR. FIORE: And they're eligible as well?

MS. SHADE: Correct. Provided they do the certification and what we put in place, as far as, you know, some sort of --

MR. FIORE: Obviously there's something they have to do to get the license, right?

MS. SHADE: Correct. Some sort of little course, again, on sanitation, that sort of thing.

MR. FIORE: Okay. I only have one other question; it's regarding the license apprenticeship. So I see that it is being discussed to have a subcommittee regarding -- I

know barbering has had apprenticeships for many years, forever here in New York State, but now we're considering having an apprenticeship for cosmetology? I just -- and there is going to be a subcommittee that's going to be put together for that?

MS. DELOLLO: So the subcommittee has been put together. And I think you met once or twice?

MS. SHADE: Twice.

MS. DELOLLO: Twice. Are you interested, do we -- are you interested in participating in the subcommittee, or?

MR. FIORE: Yes. Yes, I am. Or it's already closed?

MS. DELOLLO: Okay. Let me just -- yeah, let me just confirm.

MS. BURCHETT: So we can have three. And we do have three Board members who are on the --

MS. DELOLLO: Okay. So we don't. So with the number of -- if we get a -- if we get another appointed member to the Board --

MS. BURCHETT: Yes.

MS. DELOLLO: -- then, you know, then

we have room for another Board member to join the subcommittee. That being said, we can perhaps put it on the agenda for next -- for the October meeting to give a subcommittee report, and that way you could --

MR. FIORE: Yeah, that would be beneficial.

MS. DELOLLO: Okay.

MS. BURCHETT: Do we want both the shampoo certification and apprenticeship?

MS. DELOLLO: Yes. Yes. So we'll add both subcommittee reports to the next Board meeting, and then there can be some more conversation.

MR. FIORE: Okay. And it will also be like what we normally get here at the Board, where we can see the open seats and all that, that'll be at the next meeting as well, right?

MS. DELOLLO: Yeah. Is that it?

MR. FIORE: That's all. Thank you.

MS. DELOLLO: Okay. All right. Okay. So we can open public comment period. Is there any public in New York that would like to make comment?

MR. FIORE: Yes, there is.

MS. LEITCH: Hi, my name is Megan. Hi, sorry.
MS. DELOLLO: Do you mind? We can't see.
MS. LEITCH: All right. I'm coming.
MS. DELOLLO: Hello.
MS. LEITCH: Hi.
MS. DELOLLO: Thank you. We're good here.
MS. LEITCH: We're good? Hi, my name is Megan Leitch. I just had two comments in regard to the updated licensing and the business express website. The first one has to deal with the removal of school verifications. We represent four appearance enhancement schools in New York, and the loss of our ability to confirm that these graduates are ours is a big concern for us. We understand that they're able to upload their school affirmations, but quite frankly, who's to stop somebody from doctoring one, and we have no ability now to verify our graduates.
Tied to that -- I know it was touched on already -- but the not being able to search individual licensees. We are required to prove

and provide our outcomes every year for our crediting body, but recently at a BPSS meeting, they let us know that they will be requiring that going forward through them as well, which means every school, whether accredited or not. So lacking now the ability to search our graduates by their licenses is a huge problem for something that we're required to do.

So I understand probably there's a delay because we're needing everyone to claim their licenses, but considering this is a factor that we are required to do, this is causing a lot of problems on the school side in the sector. So I wanted to bring those two concerns up from the schools for appearance enhancement.

MS. DELOLLO: Thank you.

Anyone else, New York City, to make comment?

MS. GIARDINELLO: Yes. Can --

MR. FIORE: Slide on in.

MS. GIARDINELLO: I am Linda Giardinello. We're representing New York Institute of Beauty today. With Megan, we do represent a total of four schools. New York Institute of Beauty in particular is a standalone

esthetic school, and we wanted to bring up that we are interested in putting forward a second tier for esthetics licenses, where we have a basic State Board, and then a certain amount of hours that it goes above that to include a lot of the advanced procedures. Because the esthetics industry is growing and -- and becoming a lot more intense, detailed -- I'm not sure of the word -- specialized. And what's in the basic State Board is just so basic, and I just think that -- well, the students and John Public would benefit greatly from a second tier. That's it. That's my comment.

MS. DELOLLO: Thank you. Anyone else in New York?

MS. GIARDINELLO: No, that's it.

MS. DELOLLO: Okay. Thank you. Anyone in Albany to make comment? No? Okay.

As far as I know, there's no one in Buffalo. Okay. Thank you. Okay.

Public comment period is closed, and I move to adjourn the meeting. Meeting adjourned. Thank you, everyone.

MR. FIORE: Thank you.

(Proceedings concluded at 10:43 AM)

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