Please apply online or contact us today.

Call us for free **(855) 350-4595**

ACP@dos.ny.gov **fax:** (518) 474-0709

dos.ny.gov/ACP

NEW YORK STATE | **Department of State**
Address Confidentiality Program

P.O. Box 1110
Albany, NY 12201-1110

Know Your Rights:

N.Y. Executive Law § 108 requires state and local government agencies to use the Address Confidentiality Program (ACP) substitute address when creating, modifying or maintaining agency records unless an agency has received a waiver from the Secretary of State. This address should be the only address of record for the ACP participant and must be used on all correspondence.

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NEW YORK STATE

Address Confidentiality Program

We provide a substitute **legal address** to victims of Domestic Violence, Stalking, Sexual Offenses, Human Trafficking, Abduction, and to Reproductive Health workers, volunteers, and patients by **shielding their physical address** through our **free & confidential mail forwarding service**.

BACK

Address Confidentiality Program (ACP): How does it work?

1. You start using your new legal mailing address, sharing it with government agencies, companies, and others.
2. Your mail is delivered to the ACP Post Office Box, where it is sorted daily by your ACP ID number.
3. Our team repackages (**but *never* opens**) your mail and forwards it to your confidential address **for free**.
4. A few days later, your mail is delivered to you, **confidential** and **secure**.

Who are we?

We are a free program within the New York Department of State, not affiliated with law enforcement, that provides eligible individuals (and their family) with a legal substitute address that they can use for their everyday needs, keeping their actual location **safe** and **confidential**.

Am I eligible?

Please apply to join the ACP **for free** if you or your immediate family are residents of New York State and any of the following:

- Victims of Domestic Violence
- Victims of Stalking
- Victims of Sexual Offenses
- Victims of Human Trafficking
- Victims of Abduction
- Reproductive Health Care workers, volunteers, or patients

What the ACP is:

- a way for New Yorkers to use a **legal**, alternate, **substitute address** to keep their actual location hidden from those that wish to harm them.
- a **free** mail forwarding service

What the ACP is **not**:

- a witness protection program
- an online information “scrubbing” service to erase previously disclosed addresses
- a law enforcement, Social Services, or legal services agency