2025-C-1210-01006

STATE OF NEW YORK
DEPARTMENT OF STATE

In the Matter of the Alleged Violations of the
Do Not Call Registry

- by-

loanDepot.com, LLC, et. al.

CONSENT ORDER

2025-C-1210-01006

1. The Department of State is an executive agency of the State of New York charged with enforcement of, *inter alia*, §399-z of the General Business Law.

2. An enforcement action against loanDepot.com, LLC and all controlling persons named or unnamed, as defined in General Business Law §§399-z(g) and (h), including but not limited to parents, directors, officers, members, managers, owners and principals (collectively referred to as "Respondents"), was initiated based on complaints received by the Department alleging violations of New York State General Business Law §399-z and 19 New York Codes, Rules and Regulations (NYCRR), Part 220.

3. Respondents enter into this agreement to resolve a disputed matter and settle alleged violations of New York General Business Law §399-z(5) involving unsolicited telemarketing sales calls made by the respondents to consumers who registered telephone numbers on the national do-not-call registry, established by the Federal Trade Commission, thirty-one (31) days or longer prior to the date each call was made.

4. By executing this Consent Order, Respondents affirmatively waive the right to a hearing in the manner provided by law, consent to the issuance and entry of this Order and agree to be bound by the terms, provisions and conditions contained herein.

5. Specifically, Respondents agree that they shall not contact any New York State resident who has registered their number on the national do-not-call registry at least thirty-one (31) days prior to the contact without documentation of the consumer's express written or verbal request to contact as required by General Business Law §399-z(1)(k).

6. In settlement of this matter, the Department and Respondents have agreed to a penalty of **$100,000.00**.

7. Respondents are aware that the Department alleges violations of New York General Business Law §399-z relating to telemarketing calls made in New York State by or on behalf of the Respondents. The Department consents to close and discontinue the investigation into any telemarketing violations that may be attributable to the Respondents occurring prior to the date on which this Order is signed, with prejudice, provided that the Respondents comply with this Order and all terms and conditions outlined in TC1-TC8, below.

NOW, in consideration of the above, the parties consent to entry of an **ORDER** as outlined herein and subject to the following additional terms and conditions:

TC1. Respondents shall return the fully executed and notarized Consent Order such that same is received by the Department **on or before July 1, 2026**. The mailing address to send the Consent Order is: NYS Department of State, Division of Consumer Protection, Attn: Katie Sherwin, Division Director, One Commerce Plaza, 99 Washington Avenue, Suite 500, Albany, NY 12231.

TC2. Respondents shall pay the collective civil penalty in the amount of **one hundred thousand dollars ($100,000.00)** to **"NYS Department of State,"** on or before **July 15, 2026**;

TC3. This Consent Order expressly depends upon representations made by Respondents both oral or written, formal or informal, which relate to the subject matter of the Consent Order, as well as the accuracy, truthfulness, and completeness of all such representations to the Department. If any such representation is determined to be limited, inaccurate or untruthful, the Department shall not be bound by the terms herein and shall initiate any lawfully authorized action against Respondents.

TC4. The effective date of this Order shall be the date on which the Secretary of State or their designee signs the same. The Department will provide Respondents with a fully executed copy of this Order as soon as practicable after the Secretary of State, or their designee signs the same.

TC5. The failure of Respondents to comply fully and in timely fashion with any provision of this Order shall constitute a default and a failure to perform an obligation under this Order. Such default shall result in a referral to the Office of Attorney General, pursuant to Executive Law §63, for collection of the full penalty for each identified violation as authorized by New York General Business Law §399-z(14)(a).

TC6. This Order constitutes the entire agreement of the parties, and no provision of the agreement shall be deemed waived or otherwise modified except as specifically set forth in a writing executed by the Secretary of State or their designee indicating an intent to modify this Order.

TC7. Nothing contained in this Order shall be construed as barring, diminishing, adjudicating or in any way affecting (1) any legal, administrative or equitable rights or claims, actions, suits, causes of action or demand whatsoever that the Department may have against anyone, other than the named Respondents; (2) any right of the Department to enforce, administratively or at law or in equity, the terms, provisions and conditions of this Order; or (3) any right of the Department to bring an action, either administrative or judicial, for any future violations of the applicable laws, the implementing regulations or conditions contained in orders if any, issued by the Department to Respondents.

TC8. The penalty set forth in this Consent Order is neither intended to be nor shall be construed by Respondents as a benchmark for any penalty that may be imposed upon any determination against Respondents of future violations of New York General Business Law §399-z.

Dated: July 1 2026,
Albany, New York

NEW YORK STATE
DEPARTMENT OF STATE

By: _____
Katie Sherwin, Director
Division of Consumer Protection

CONSENT OF LOANDEPOT.COM, LLC

DAVID HAYES on behalf of loanDepot.com, LLC and all controlling persons, named or unnamed, as defined in General Business Law §§399-z(g) and (h), including but not limited parents, directors, officers, members, managers, owners and principals, hereby consents to the issuing and entering of this Order, affirms that they are authorized to enter into this consent order on behalf of the Respondents, waives the right to a hearing and agrees to be bound by the terms and conditions herein.

DAVID HAYES, CFO

STATE OF CALIFORNIA

ss.:

COUNTY OF ORANGE)

On this 26 day of JUNE in the year 2026 before me, the undersigned, personally appeared DAVID HAYES, personally known to me or proved to me on the basis of satisfactory evidence to be the individual whose name is subscribed to the within instrument and acknowledged to me that they executed the same in their capacity and that by their signature on the instrument, the individual or the person upon behalf of which the individual acted, executed the instrument.

Notary Public CHRISTIAN DEOCAMPO
NOTARY PUBLIC, CA

CHRISTIAN DEOCAMPO
Notary Public - California
Orange County
Commission # 2541147
My Comm. Expires Jan 1, 2030

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.