July – December 2026 Hearing Aid Dispenser Written Examination Information and Schedule

You must submit your Hearing Aid Dispenser Registration application to the Division of Licensing Services and receive an admission notice before taking your written examination.

What to Bring

1. A form of government issued signature identification which must be photo-bearing. Your identification **MUST BE CURRENT** and from the following list:
   - Driver's license
   - State issued identification (ex. non-driver ID)
   - Military ID
   - United States Passport
   - Employment Authorization Card (issued by U.S. Citizenship and Immigration Services)
   - United States INS issued ID
   - Certificate of US citizenship
   - Foreign Passport
   - IDNYC (NYC Resident ID card)
   - Brazilian, Mexican, Honduran or Ecuadorian Consular ID
   - Mexico Voter ID Card
2. Examination fee (if required). You may pay by check or money order made payable to the Department of State or charge the fee to MasterCard or Visa. **Cash will not be accepted.** Examination fees are nonrefundable. A $20 fee will be charged for any returned check.
3. Admission Notice
4. Two #2 pencils. **Pencils will not be provided at the exam site.**

Exam Center Policies

Cellular phones, beepers and any other electronic devices MUST be turned off during the exam.

Dictionaries, books, other reference materials, large bags and briefcases are not allowed at the exam center. Do not bring these materials to the exam center as there is no place to store them.

Eating, drinking or smoking is not permitted at the exam center. If you bring food or beverages, you will be asked to dispose of them before entering the exam room.

Visitors, guests and children are not permitted at the exam center.

Firearms are not allowed at the exam center. Please contact our exam unit at (518) 473-2731 for questions pertaining to this policy.

Any person found using notes, books, or other aids; giving or receiving help; removing examination materials or notes from the exam center; causing a disturbance or engaging in practices contrary to the rules of proper examination conduct will be dismissed from the exam center. Any decisions regarding disciplinary measures will be made by the Exam Supervisor at the Department of State.

Score Reporting

All exam results are reported as either **passed** or **failed**; you will not get a numerical score.

You will be notified by mail as soon as your exam results are available.

If you pass the written exam, you will receive a notice in the mail. That original notice (not a copy) must be submitted with your application form, license fee, etc. (Complete application details are provided in the application form instructions.)

If you fail the written exam, you will receive a notice in the mail.

Examination results are only valid for a period of two years.

About the Exam

The exam is multiple choice.

Exam topics include: License law; puretone audiometry; hearing analysis; hearing aids and instruments; infection control; acoustics; anatomy and physiology of the human ear; disorders of hearing; and professional conduct.

Applicants will be allowed **2½ hours** to complete the exam. The allotted time begins at the conclusion of the instructions.

July – December 2026 Walk-In Examination Schedule

Exams may be canceled due to weather conditions or other emergencies. If hazardous weather conditions exist in your area, you may check the Division of Licensing Services' website, the Department of State's Facebook (https://www.facebook.com/NewYorkDepartmentOfState/) and Twitter (@NYSDOS) accounts or call 518-474-4429 to check for exam cancellations. **Please *do not* call the exam centers listed below.**

If you need further assistance or exam information, you may contact a Division of Licensing Services office in your area or call the Albany call center at 518-474-4429. TDD users may contact the New York State relay operator at 1-800-662-1220. Persons with disabilities who require accessibility information may call 518-474-4429.

Note: Seats are limited and assigned on a first-come/first-served basis. Dates and times are subject to change. Before traveling to your exam, please visit our website for the most up-to-date schedule.

Remember that you must bring your written exam admission notice and photo ID and arrive to the exam site at least 15 minutes prior to the exam start time.

	July	August	September	October	November	December
ALBANY – ALBANY COUNTY **(Alfred E. Smith State Office Building)** 80 South Swan Street Albany, New York 12239 Note: Located at the corner of Washington Avenue and South Swan Street	**14** **9:00am**	**4** **9:00am**	**15** **9:00am**	**6** **9:00am**	**10** **9:00am**	**8** **9:00am**
BINGHAMTON – BROOME COUNTY **(State Office Building)** 44 Hawley Street, 1st Floor Binghamton, NY 13901	**21** **1:30pm**	**11** **1:30pm**	**22** **1:30pm**	**20** **1:30pm**	**10** **1:30pm**	**15** **1:30pm**
BUFFALO – ERIE COUNTY 295 Main Street, Room 845 Buffalo, NY 14203	**14** **9:00am**	**4** **9:00am**	**15** **9:00am**	**6** **9:00am**	**10** **9:00am**	**8** **9:00am**
FRANKLIN SQUARE - NASSAU COUNTY **(VFW Hall)** 68 Lincoln Road, Basement Franklin Square, NY 11010	**14** **9:30am & 1:30pm**	**4** **9:30am & 1:30pm**	**15** **9:30am & 1:30pm**	**6** **9:30am & 1:30pm**	**10** **9:30am & 1:30pm**	**8** **9:30am & 1:30pm**

HAUPPAUGE – SUFFOLK COUNTY **(Perry Duryea State Office Building)** 250 Veterans Memorial Highway Basement Conference Room Hauppauge, NY 11788 Note: Building sits back off highway. Look for the green sign near road.	**July** **14** **9:00am & 12:30pm**	**August** **4** **9:00am & 12:30pm**	**September** **15** **9:00am & 12:30pm**	**October** **6** **9:00am & 12:30pm**	**November** **10** **9:00am & 12:30pm**	**December** **8** **9:00am & 12:30pm**
NEW YORK CITY – NEW YORK COUNTY 123 William Street, 7th Floor New York, NY 10038 Note: Enter doors to the left of the main lobby. Take escalator to the 2nd floor and proceed to the elevator.	**July** **14** **9:00am**	**August** **4** **9:00am**	**September** **15** **9:00am**	**October** **6** **9:00am**	**November** **10** **9:00am**	**December** **8** **9:00am**
POMONA – ROCKLAND COUNTY **(Rockland County Fire Training Center)** 35 Firemen's Memorial Drive Pomona, NY 10970	**July** **13** **1:30pm**	**August** **3** **1:30pm**	**September** **14** **1:30pm**	**October** **5** **1:30pm**	**November** **2** **1:30pm**	**December** **7** **1:30pm**
ROCHESTER – MONROE COUNTY **(Finger Lakes DDSO)** 620 Westfall Road Rochester, NY 14620 Note: Park in lot on right. DO NOT ENTER THROUGH MAIN LOBBY. Look for Sign, "New York State Testing."	**July** **27** **1:30pm**	**August** **24** **1:30pm**	**September** **28** **1:30pm**	**October** **26** **1:30pm**	**November** **16** **1:30pm**	**December** **21** **1:30pm**
SYRACUSE – ONONDAGA COUNTY **(Hughes State Office Building)** 333 E Washington St. Main Floor Syracuse, NY 13202	**July** **27** **1:30pm**	**August** **24** **1:30pm**	**September** **28** **1:30pm**	**October** **26** **1:30pm**	**November** **16** **1:30pm**	**December** **21** **1:30pm**
UTICA – ONEIDA COUNTY **(State Office Building)** 207 Genesee Street, 2nd Floor, Room 205 Utica, NY 13501	**July** **6** **1:30pm**	**August** **3** **1:30pm**	**September** **14** **1:30pm**	**October** **5** **1:30pm**	**November** **2** **1:30pm**	**December** **7** **1:30pm**